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To Whom It May Concern

Eulex Kosovo is an EU rule of law mission in the Western Balkans. As such the staff members have wide ranging professional backgrounds – from the security services, military and police of multiple nationalities, employed in a variety of functions within an international law enforcement role from analyst and investigators to military liaison functions. A mixed bunch shall we say.

Chris Jagger was able to provide a bespoke and intensive course in '*Dynamic Thinking*' to those staff during November 2015. Due to the fact that Chris has an impressive not to mention extensive background with both operational and strategic experience in his field he was able to tailor the course precisely to our specific and individual needs, drawing on his own personal awareness of this region and its specific challenges.

The course was well received, not to mention enjoyable whilst challenging and through the delivery we have been provided with new practical tools which has provoked us into to challenging our own thought process. This is not a course which is simply learned, these tools will be embedded into our daily lives and implemented into operational processes. We are now contemplating thinking about thinking continuously!

This course was highly appreciated, as much as Chris unique style of delivery.

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